

Warranty

While chances are slim that you will ever need to think about our warranty, you can rest easy knowing that all of our bags are guaranteed for the life of the product to be free from any manufacturing defects in either materials or workmanship.

If a defect is found, please let us know as soon as possible by emailing us at wecare@LIVEWELL360.com and including a clear photo of the issue. If the defect is ruled to be due to a manufacturing defect, we will either repair it at no cost or replace the product at our option.

All of our products will give you many years of trouble-free and reliable use. However, given the nature of fabrics, they will wear when heavily used over a long period of time. If your bag starts to show its maturity and you want to spruce it up, send us a message at wecare@LIVEWELL360.com and include a few clear photos and we will look into a repair for a reasonable fee.

Please send all warranty claims to wecare@LIVEWELL360.com with the following information in the e-mail